

FUN TOCHTEN NEDERLAND

EXPLANATION GAMES

Receive ticket(s)

After you purchased a ticket on the website, you will receive this email.

If you bought several tickets, you will receive separate emails (one per ticket).

Open the unique link, mentioned in the email, on a suitable smartphone. This phone should be the one you are going to use for playing the game or quiz. Only click on this link if you are actually going to play right away.



Which smartphone can I use?

The smartphone has an operating system of at least Android 9 or iOS 12; a 6inch screen; and a Google Play or Apple Store

We do not recommend using a work phones due to possible limitations to GPS, audio and/or camera.

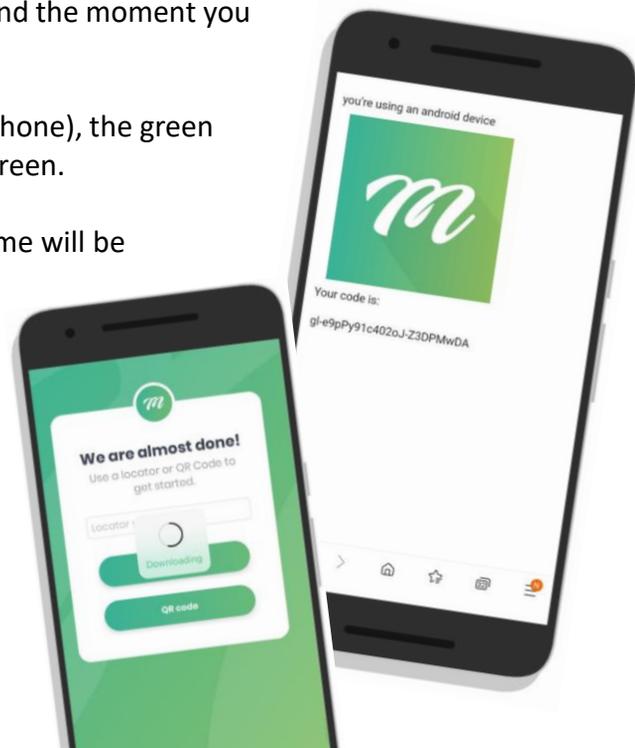


It's time to open your unique link on a suitable smartphone

Click on the link from your smartphone around the moment you would like to start playing.

After you clicked on the link (on your smartphone), the green logo with the letter **M** will appear on your screen.

Click on the logo and the app and chosen game will be downloaded automatically.



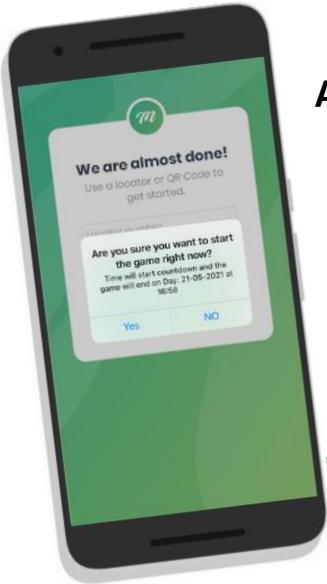
ONLINE GAMES

Are you sure you want to start the game right now?

Once the game is downloaded, a pop-up will appear on the screen asking if you are sure you want to start the game right now?

Please press the button **YES**. A timer will start counting down from 72 to zero. This is irreversible.

After you pressed **YES**, the app will ask permission to use location, camera and audio. Please allow all.



How can we play a competition?

If you purchased multiple tickets, you can set up a competition. Start playing at the same time. Agree either on a time limit or decide to play all of the challenges in once. Which team completed the most challenges or scored the most points?

How do we start the game on the app?

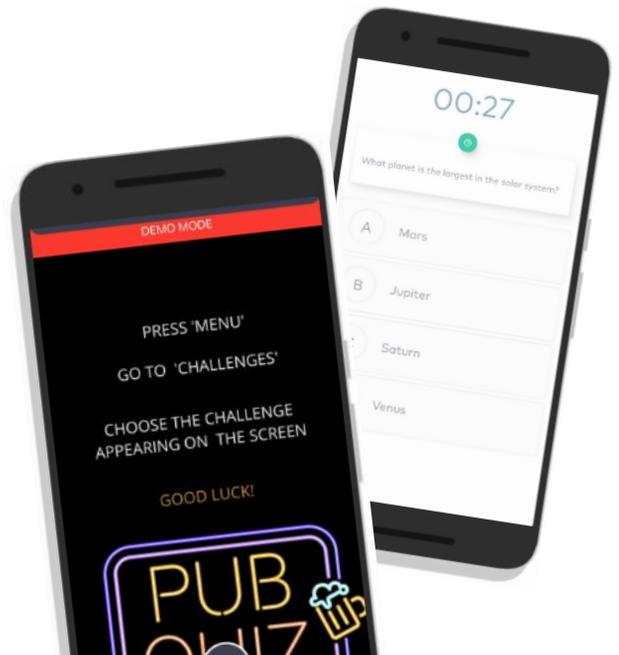
After you pressed YES, the game will start. Enter a team name of at least 3 characters. The start screen of the game will appear after you entered a team name.

You will start the game by pressing menu at the bottom of the screen.

Choose challenges and select start to begin.

Are you playing with several people but all from your own home (through video connection)?

Then you can share your screen via MS Teams or Zoom so that everyone will be involved.



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What should I do if my smartphone crashes?

During the game, you can use other apps on your smartphone and switch in between the different ones.

If our app crashes, please swipe all of the active app away. Then open the app again and click on continue to start continue where you left off.

How and when can I contact you?

If you have any general questions about the games or specially about the app, please feel free to reach out to us. You can reach us via email, phone or WhatsApp.

If you already purchased a ticket, please keep your order number by hand if contacting us.

Monday through Friday from 09.00 till Friday 17.00h.

Phone: +316 85 – 13 01 714

E-mail: boekingen@funtochten.nl

On Saturday and Sunday you can only reach us on WhatsApp (so not by phone) from 11.00 – 16.00h on the number +316 37 29 40 34.

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